



IT SPECIALIST ACCREDITATION EXAM

The following exam is for businesses wishing to become Quicken Accredited IT Specialists. Successful completion of the exam is required before acceptance as a Quicken Accredited IT Specialist.

Completed exams should be forwarded along with the Accredited IT Specialist Application to Quicken.

QUESTION 1

What do the following acronyms stand for?

NIC

LAN

WAN

POST

QUESTION 2

Windows XP Home has a software limitation of only allowing how many network connections at any one time?

- A: 3
- B: 5
- C: 7
- D: 9

QUESTION 3

What name from the following list are binary zeros otherwise known as?

- A: Nills
- B: Nulls
- C: Zips
- D: Bins

QUESTION 4

Which of the following best describes the basic role of a router?

- A: A router is an internal setting that forwards files to specific folders on a server.
- B: A router is a network device that receives, forwards and redirects packets across a network.
- C: A router is a piece of hardware that a network administrator uses to control the average speed of a network.
- D: A router is a device that checks the correct protocols set within a network are being followed.

QUESTION 5

What does the term Ping stand for?

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QUESTION 6

What do the terms Half Duplex and Full Duplex refer to?

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QUESTION 7

What type of network best describes the following situation, where each workstation controls the security / permissions of its own shared resources and there is no specific entity assigned to administer the network?

- a) Zero Administration Network
- b) Server Based Networking
- c) Peer-to-Peer Networking
- d) Peer-to-Peer File Sharing
- e) Workstation Based Networking

QUESTION 8

What does the acronym EMI stand for?

- a) Electromagnetic Interference
- b) Electro Myopic Interface
- c) Electromagnetic Module Insulator
- d) Electronic Movie Identification

And which of the following cable types is most susceptible to EMI?

- A) Fiber Optic
- B) STP
- C) Co-axial
- D) UTP

QUESTION 9

What is the default subnet mask for Class C network?

- A: 255.0.0.0
- B: 255.255.0.0
- C: 255.255.255.0
- D: 255.255.255.255.255

QUESTION 10

What is the control word you need to type into the run window in order to start the System Information Tool?

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QUESTION 11

If your NT based operating system will not boot due to a problem with windows that cannot be repaired, what option from below is Microsoft's recommended way of reinstalling the Operating System without deleting any files or formatting the machine, so you can effectively access all your documents and data again?

- A: A Forward Install
- B: A Collimate Install
- C: A Parallel Install
- D: A Reverse Install

QUESTION 12

Which Permission Type allows you to List Folders and Read data, Read Attributes, Read Extended Attributes, and Read Permissions only?

- A: Write
- B: Read
- C: Read and Execute
- D: List Folder Contents

QUESTION 13

Your computer halts during the POST and you see the message and you realise that you haven't set an active partition, which message from the following would you expect to see?

- A: System Halted
- B: POST Stalled
- C: Unable to detect active partition
- D: Microsoft does recognise any partition

QUESTION 14

During the normal PC boot process, what is activated first, before any hard disk or operating system?

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QUESTION 15

The SCSI boot drive must have which ID?

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QUESTION 16

Which registry sub tree stores the file extension details?

- A: HKEY_LOCAL_MACHINE
- B: HKEY_CURRENT_USER
- C: HKEY_CLASSES_ROOT
- D: HKEY_CURRENT_CONFIG

QUESTION 17

Which user permission available in Win NT takes precedence over the others?

- A: Full Control
- B: Change
- C: Read
- D: No Access

QUESTION 18

What permission/s are not available to Power Users that are available to Administrators?

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QUESTION 19

Which of the below client access restrictions can be set by the Server only and not the User?

- 1: Access is confined to RAS server only
- 2: Static routes are defined only to specific subnets where access is granted
- 3: Access is permitted to all resources on the routed network

QUESTION 20

You are working on a Peer to Peer network where QuickBooks has been installed on multiple workstations. When trying to open a previously used QuickBooks Company file an error message appears, **“The Company file you selected could not be found.”**

What procedure would you adopt to resolve this issue?

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QUESTION 21

You are installing on a Peer to Peer network where the QuickBooks data file has been installed into the default folders under C:\Program Files on a MS-Windows XP workstation which acts as a file server and the C:\ drive has been shared with full access rights to all users.

When trying to access the QuickBooks folder in C:\Program Files from another workstation you receive a message saying that you do not have Permission to access the folder. What could be done to resolve this issue?

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