

Join the Quicken Accredited IT Specialist Program & receive over **\$4,000** worth of Quicken software!

Join the Quicken Accredited IT Specialist Program and receive:

- Current versions of CashBook, QuickBooks Premier, Payroll Premier and QuickBooks Point of Sale - including including user guides, that's over **\$4,000** worth of software!
- Free updates throughout the year
- 1300 number for unlimited toll-free technical phone support
- Full access to our comprehensive online support search engine.
- Wholesale buy pricing on our entire range and selected Microsoft Products, with the right to on-sell the software to your clients with no minimum purchase quantity.
- Monthly newsletter containing all the latest information relevant to you and your clients.
- 10% Discount on classroom training for you & your staff held by Quicken Training.
- Seminars in each capital city with key members of the Quicken team.
- Access to a special member only section on the popular Quicken web-site.
- Ability to use the Quicken Accredited IT Specialist logo and leverage from our extensive marketing campaigns.
- Ongoing revenue schemes to enhance the value of your practice.

For more information please contact:
1300 655 975

Our customers are your clients. Call **1300 655 975** to join.



CashBook

The accounting package ideal for managing both your home and business finances together.

- Tracks GST inputs and outputs (except WET)
- Tracks share portfolios
- Email invoices and estimates and produce customer statements
- Over 50 reports that can be customised to suit needs
- Save More and Debt Reduction Planners to give control over personal finance



QuickBooks Premier Accountant's Edition

The technology of QuickBooks in full flight. Complete accounting solutions for growing Australian businesses.

- Over 320,000 Australian users
- Intuitive design and easy to follow
- Powerful reporting allowing you to drill down on sections of reports
- Handles your business tax requirements including GST, BAS and IAS
- Easy to use budgeting so that you know where your business is and where it is going



Payroll Premier

Payroll management with the ability to transfer pay, superannuation contributions, taxes and payment summaries electronically to banks, super funds and the ATO.

- Track employee pay details, superannuation contributions and all types of leave
- Customise employee information
- Manage your payroll with a comprehensive report writer
- Multiple processing options to enable speedier completion.



QuickBooks Point of Sale

A front and back office solution - combining QuickPOS for point of sale with the powerful QuickBooks Pro or Premier accounting software.

- Easy to learn and easy to train new staff on
- Handles laybys and membership cards.
- Powerful reporting allowing you to drill down on reports
- Handles your business tax requirements including GST, BAS and IAS
- Integrated EFTPOS
- Supports extensive hardware including scanners, touch screen technology & printers

terms & conditions

1. DEFINITIONS

1.1 Reckon means Reckon Limited (ABN 14 003 348 730).

1.2 Saleable condition means "as new" and "complete" and without limiting the generality of that: the products outer packaging must not be damaged and must be free from rips and tears or evidence of crushing; all retail stickers, price tags and security tags must be removed (with the exception of promotional stickers applied by Reckon); all the components that make up the contents of the product (eg: manuals, support materials, CDs registration cards and the like) must be contained inside the packaging and the seals on all disks and CD's, if any, must be intact; and the software must not have been installed.

1.3 You means the re-seller, professional partner, accredited trainer, bookkeepers' club member, Quicken IT specialist or customer as indicated on the application form or invoice on the reverse hereof.

2. GENERAL

2.1 These terms and conditions govern your relationship with Reckon as re-seller, professional partner, accredited trainer, bookkeepers' club member, Quicken IT specialist or customer as the case may be. All products are sold or supplied on these terms and conditions.

2.2 Reckon is under no obligation to accept you as a re-seller, professional partner, accredited trainer, bookkeepers' club member, Quicken IT specialist or customer.

3. ORDERING

3.1 All orders for products must be presented on a valid purchase order, or by telephone or e-mail where approved by Reckon in writing, with a reference number if requested.

4. DELIVERY

4.1 Products shall be delivered to the address specified upon placement of the order as the address for delivery. Freight will be charged at Reckon's standard rates and shipped by our own courier. A standard freight charge applies to every order regardless of its size or geographical destination within Australia. Freight must be paid on all products shipped. You are responsible for freight costs unless otherwise agreed in writing with Reckon.

4.2 All delivery times indicated to you are estimates only. Reckon shall not be liable for any late delivery and will not be liable for any loss or damage or injury (direct or indirect) occasioned as a consequence of any late delivery. You must specify the delivery address on each purchase order, or by telephone where approved by Reckon in writing.

5. PAYMENT TERMS

Unless otherwise authorised in writing all products must be paid for in cash prior to shipment. Credit terms may be approved by Reckon in writing only. The period for payment on such credit terms may be stated on the invoice and payment in full is due within the times specified on the invoice. If at any time any amount on credit is overdue, the entire outstanding balance becomes immediately due and Reckon reserves the right to discontinue supply to you until such time as you are fully paid up. Reckon may at any time and without assigning any reason, terminate or suspend any right to purchase products on credit. All money owed by you shall become immediately due upon the commencement of any act or proceeding for your winding up or placement into any form of insolvency or administration, whether formal or informal. Reckon reserves the right to charge interest at the Commonwealth Bank Reference Rate plus 2% per annum on any money due but unpaid, calculated daily from the due date until payment is received by Reckon. Reckon also reserves the right to recover from you any costs associated with recovering overdue amounts, including collection agent fees and legal fees on a solicitor/own client basis.

6. PRICING

Reckon reserves the right to amend the pricing of products and will provide you with prior written notice, which may include e-mail, at the address specified on the application form or as last specified by you in writing, of any amendments. All amounts charged to you will include GST where appropriate. Please note that keeping address details up to date is your responsibility.

7. RETENTION OF TITLE

Title in the products shall be retained by Reckon until the purchase price has been paid in full in cleared funds, without any set off, withholding, counter claim or deductions. Until such time as the price is so paid in full, Reckon may enter your premises (or the premises of any associated person where the products are located) without liability for trespass or any resulting damage and retake possession of the products. If the products are re-sold by you, the proceeds of such sale shall be held by you in a separate identifiable account as the beneficial property of Reckon and shall pay such amount to Reckon upon request. Notwithstanding the above Reckon shall be entitled to maintain an action to recover the purchase price from you. Risk in the products passes upon delivery to you.

8. SOFTWARE LICENSING

The terms and conditions relating to the licence of product comprising software are separately contained on or within the packages containing that software, and govern yours or any end users use of the software in question. Nothing in the sale or supply of any products to you is to be construed as conferring any rights whatsoever to any intellectual property in such software.

9. PRODUCT RETURNS

9.1 All products are sold on a sale or exchange basis. This means that products purchased cannot be exchanged for cash refunds, but only for other products or credit to your account, if you have one with Reckon, as set out in this clause 9 and clause 10. Goods or services purchased directly by end-users are sold on a firm sale basis only. This means that no exchanges or credits will be given.

9.2 Some third party products, for example software supplied by Microsoft Australia Pty Ltd, are only sold on a firm sale basis. This means that no exchanges or credits will be given.

9.3 In all cases, no product returns will be accepted unless authorised in writing by Reckon.

not be returned.

9.4 Reckon will only consider accepting returns if all the following conditions are met:

- (a) the full price has been paid without any set-off, deduction, withholding, or counter-claim;
- (b) you have placed a simultaneous order for products no less than the value of the products that you seek to return;
- (c) the products to be returned are current stock and/or up to date versions of the products still being sold by Reckon and are in saleable condition;
- (d) the products must be returned within 30 days (or such longer period as agreed) from date of delivery to you;
- (e) if you sell products from more than one store, the value of products returned from any one store in any one month may not be more than 15% of the value of the order placed for the previous month for that store, in any order placed you must specify the store from which the products will be sold, if products are moved from that store they may not be returned.

9.5 If Reckon is under external control, for example: under receivership, administration, provisional liquidation, liquidation, products may not be returned.

9.6 In cases where Reckon is responsible for the replacement/return, eg: incorrect shipment of products or defective products, a replacement or credit will be issued (subject to your compliance with clause 9 and clause 10) and the products will be collected. Any products shown to be defective at the time of sale and not due to wear and tear, negligence, neglect or default on your part will be replaced without charge. You must notify Reckon promptly after delivery of any products that are regarded as defective. In any case where any defect is as a result of fault (deliberate or negligent) on your part, there will be no replacement and you will bear all costs associated with freight in respect of the products in question.

9.7 Products being exchanged for replacement with the new version/s for the purpose/s of resale (stock rotation) must be returned for replacement within the time frame advised by Reckon. Products must be in saleable condition upon return.

9.8 Products will only be considered delivered once they are in the possession of Reckon and Reckon assumes no responsibility for loss in freight or in the post.

10. PROCESS FOR RETURNING PRODUCTS

10.1 Without limiting Reckon's discretion in clause 9, no returns will be considered unless you follow the required procedures that Reckon has in place from time to time:

- (a) requests for return authorisations must be made within 48 hours of delivery of products. Late requests for mis- shipments or discrepancies will not be considered, but other request will be considered if reasonable and all other provisions of clause 8 and clause 9 are complied with;
- (b) your request must be made by phone, fax or online facility (if available), depending on which method Reckon has required you must use;
- (c) provided you have complied with clause 9 and clause 10 you will be issued with a return authorisation number ("RA"). The issue of a RA does not guarantee a replacement or credit – it is only your authorisation to return the products;
- (d) the RA will only be valid for 14 days;
- (e) in all correspondence and on all packing for returned products, the RA must be prominently displayed, for example on the exterior of the packaging, a failure to do so will mean your return will be rejected;
- (f) you must deliver returned products within 14 days of receipt of the RA otherwise the RA lapses and you may no longer return the products;
- (g) Reckon shall not be liable for any freight charges unless agreed to in writing in advance;
- (h) In its discretion, Reckon will issue replacement products (as indicated on accompanying documentation) or credit your trading account, if any (excluding freight);
- (i) unless agreed otherwise in writing, any credit notes issued will only be set off against the invoices issued in respect of products ordered as a condition of accepting returns.

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terms & conditions

11. USE OF TRADEMARK AND NAME

Reckon reserves the right to set requirements for the use of any trademarks and logos for the purpose of promotion of affiliation. Quicken is a trademark and service mark of Intuit Inc., registered in the United States and other countries and used by Reckon under license. You agree not to infringe any Copyright in the form of information or services by copying, re-transmitting, or disseminating any Copyright material (except where it is expressly permitted by Reckon). This also applies to any trademark of Quicken or a third party associated with Reckon.

12. LIABILITY

12.1 To the fullest extent permitted by law (and except as specifically provided in these terms and conditions) all express and implied warranties and conditions under statute or general law as to merchantability, description, quality, suitability or fitness for any purpose or otherwise are expressly excluded and Reckon shall not be liable for any physical or financial injury, loss or damage or for consequential loss or damage arising out of the supply or operation of the Products or arising out of Reckon's negligence or in any other way whatsoever.

12.2 Reckon's liability for a breach of a condition or warranty which by law is incapable of exclusion is limited (but only to the extent permitted by law) at Reckon's option to:

12.2.1 Replacement of the Products or the supply of equivalent products; or

12.2.2 The cost of replacing the Products or acquiring equivalent products; and

12.2.3 In the case of services – to the supplying of the services again or the payment of the costs of having the services supplied again.

13. WAIVER

Failure or neglect by Reckon to enforce any of these terms and conditions shall not be construed as a waiver of Reckon's rights nor affect Reckon's rights to take any subsequent action.

14. SEVERABILITY

If any provision in these terms and conditions is held to be invalid, unlawful or unenforceable, such provisions shall be severed from these terms and conditions without affecting the validity and enforceability of the remaining terms and conditions.

15. ENTIRE AGREEMENT

15.1 This document supersedes and replaces any arrangements, representations, understandings or agreements made or existing between you and Reckon and constitutes the entire agreement relating to the supply of the Products except as otherwise may be agreed in writing.

15.2 To the best of the knowledge and information of Reckon and its representatives, all facts, information and figures contained in this application and attachments are true and accurate at the time of printing. Reckon reserves the right to make any changes in information, membership entitlements and product inclusions, as it may deem necessary, without prior notice.

16. GOVERNING LAW

These terms and conditions shall be construed in accordance with the laws of New South Wales.

17. CONFIDENTIALITY

You agree to keep all pricing information provided to you confidential and not share or distribute it to clients or any other person or company.

SPECIAL MEMBERSHIP CONDITIONS FOR ACCREDITED IT SPECIALISTS

18. APPLICATION PROCESS

You may apply to Reckon to become a Accredited IT Specialist by completing the requirements and correctly signing the application form. Reckon is under no obligation to approve an application. You warrant the truth, completeness and accuracy of all information supplied in the application and as supplied from time to time in connection with your Accredited IT Specialist membership.

19. QUICKEN Accredited IT Specialist – PRIVACY DISCLOSURE

Under the Privacy Act (Cth) 1988 and pursuant to the National Privacy Principles, Reckon is obliged to inform you of the following. The information we asked you to provide as part of the application process is used to assist us in servicing you with the Reckon / Quicken Accredited IT Specialist membership and providing you with details of training programmes offered by our network of Accredited Trainers. This information essentially comprises identity, contact details and high level business details (if appropriate) and allows Reckon to communicate with you about the Accredited IT Specialist membership, Quicken products, including issues such as informing you about product upgrades and important changes to the product. We may also use this information to inform you about other Quicken or related products and services and it will be provided to our network of Accredited Trainers who may contact you. Reckon is sensitive to its users' need for privacy, and retains strict control over the information that it gathers from its users. If you do not provide us with all of the information that we seek as part of the registration process, this may result in Reckon being able to less effectively communicate with you. Under the National Privacy Principles, you are able to gain access to any personal information that we hold about you. If you wish to know the procedure to gain access to the information held about you or wish to see Reckon's Privacy Policy, please refer to our website www.quicken.com.au or contact us on 1300 655 975

20. USE OF SOFTWARE

You agree that, by accepting the software provided as part of the Accredited IT Specialist Membership pack, you understand that the license is granted as a privilege of the Accredited IT Specialist membership & the software may only be installed & used at the place of business registered by the member. You may not sell, rent, lease, or otherwise provide that software to any other party (this includes remote systems). The number of user licenses shall be determined by Quicken. If you have multiple places of business, each location will require its own membership. The applicant agrees to use their best endeavours & to take all reasonable steps to safeguard this software to ensure that there is no unauthorised use, copying or distribution of the software. You are also bound by the software licence agreement included in the pack.

21. PAYMENT OF ANNUAL SUBSCRIPTION

You understand that, should your annual membership not be paid, you will not be entitled to the continued benefits of membership. These include the regular newsletters, software upgrades, entitlements to Accredited IT Specialist pricing on software as well as technical support. Whilst we will endeavour to advise you that your subscription is in arrears, it is your responsibility to ensure the membership payment is up to date.

22. CONFIDENTIALITY OF PRICES & SERVICES

You agree to keep all pricing information provided to you confidential & not share or distribute it to clients or any other person or company. In addition, you understand that the priority telephone services for Accredited IT Specialists are not to be provided to other parties, as these are made available as a preferential service to Accredited IT Specialists only.

23. RIGHT TO TERMINATE

23.1 Reckon may without notice immediately terminate your appointment if you:

23.2 enter into any arrangement where there is a conflict of interest or potential conflict of interest between yourself & Reckon without Reckon's prior written consent;

23.3 act in a unprofessional & unethical manner in your dealings & activities under or in connection with your appointment as a Accredited IT Specialist and do anything that would bring Reckon into disrepute or diminish the reputation or goodwill associated with the Quicken Products;

23.4 in any way breach the software licensing agreement.

23.5 You acknowledge that your continued membership as a Accredited IT Specialist is not guaranteed and that Reckon reserves the right to terminate your membership if in its discretion it is deemed necessary to do so.



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